**Frank Louis Lepore, MT(ASP), DPM, MBA, FACHE, FABQAURP, FAPWCA, FAIHQ, CHCQM**

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# physician healthcare management executive

# **•lean six sigma • operations leader • Business Quality Improvements •busness developments**

**Dynamic Health Care Operations Physician Leader, Clinician, Executive and Change Agent** with 18+ years of experience. A portfolio of success driving and improving clinical practices, hospital system service lines, academic practices, medical education, residency development and education, GME coordination, government public health and patient care through quality initiatives. Finely honed leadership, strategic planning, critical thinking, relationship building, negotiating, communication, technical, analytical and problem-solving skills. Core competencies include but not limited to the following.

• Public Health • EMR & IT systems •Physician & Staff Management

•Academic/Medical Practices •Revenue Cycle Billing •Staff Recruitment

•GME education •Contract Negotiations •SOP Workflows

•Hospital Specialty Service lines •Labor Management •Financial Forecasting

•Multi-site Management •Process Improvements •Project Management

•Business Development •Regulatory Compliance •Relationship Building

•New Service Line Development •Service Line Expansion •Accreditations

•Community Engagement •Government Engagement •Budget Administration

•Credentialing/Onboarding •Customer Satisfaction •Lean Six Sigma

•Budget Administration •QI/QA initiatives •Press Initiatives/social media

•Clinical Billing & Documentation •Risk Management •HR Management

•Foot & Ankle Practitioner •Residency Startups •Emergency Preparedness

# **Qualifications & Highlights**

√ **In Depth knowledge of Healthcare system complexities:** Academic & Non-academic Sectors, Multi-site hospitals or physician practices, infrastructure, operations, finances, regulatory engagement and satisfaction, workflow outcomes.

√ **Lean Six Sigma Driven Performance Outcomes:** Cost reduction, increased revenue cycle billing, stream-lining processes, upgrading technological capacities, cost cutting reduction methods, insurance contracting, enhanced service line quality and production.

√  **In depth knowledge of Public Health:** grant writing, population health dynamics and controls, public health service line development, chronic disease management, policy enactment and enforcement, regulatory oversight, best practice model development.

√ **Superior Relationship Building:** between customers and/or clients, vendors, workforce, community and government representatives.

√ **Human Resource Management:** Mentoring, training, recruiting, cultivating workforce, labor negotiations and reorganization of labor force with expansion or downsizing.

√  **Dedicated to Identifying & Leveraging Opportunities:** SWAT analysis, strategic plan identification, creation, implementation, execution and post implementation and operational analysis.

√ **Experience Leading Performance:** Turnarounds, growing startups, management of single or multi-site locations.

√ **Experience Leading Quality Outcomes:** Quality initiatives and increased customer satisfaction.

√ **Residency/GME Accreditations:** Startups, restructure, accreditation, content development and overall improvement of medical education.

√ **Adept at Prioritizing and Multitasking:** Driven in fast paced deadline-oriented results driven environment.

√ **Big Picture Visionary Strategist:** Hands on tactical execution skills.

**Technical Skills:** CERNER, MEDITECH, EPIC, PRISM, HMS, SAMMYUSA, eCLINICAL Medisoft, Athena Health EMR, Windows NT, Windows, Microsoft Office: Word, PowerPoint, Excel, Publisher, Access, SharePoint, Outlook, One Note, Adobe, Adobe Photoshop, Citrix, Terminal Service, Envoy, Remote Desktop, Apple OS.

# **Professional Experience**

## **Private Practice: Charlotte County, FL April 2018-Present**

Foot & Ankle Center of Florida LLC

**Role Owner & Founder**

Started, Built & Designed, Lead and Grew a full service Podiatric Private Practice. Complete managerial control from build out to operational implementation and then Clinical Practice of Full Service Podiatric Medical and Surgical practice.

## **FL Department of Health: Charlotte County, FL Aug. 2016-March 2018**

Administrator of Health Department for Charlotte County, FL, Appointed by Gov. Rick Scott.

**Role County Administrator**

Acted as State’s appointed county administrator and head of county ESF 8. Operated yearly budget of $6 million dollars of tax appropriated funding, grants and revenues generated by the department for services provided. Had 67 direct reports. I was responsible for government regulation of the county, reporting, service line role out and maintenance. Programs charge with included: WIC, Family planning, Dental, Growing Strong Families In Home Programming, Refugee Health, Immunization, Epidemiology of chronic disease, STD’s, TB and HIV management. Vitals records: Death, Marriage and birth certifications. Environmental programs facilities management, Beach Monitoring, Water quality monitoring, and governmental regulatory enforcement. Governmental regulation and policy creation and enforcement. State liaison and state representative to County Board of Commissioners and Punta Gorda City Council. Government liaison to community and multiple County Organizational Boards. Acted as head of ESF 8 for the County. Human resource manager for the department responsible for hiring firing and training and regulatory compliance of all employees.

# **Private Practice: Middle Village, NY July 2002-Present**

Owner Multi Group Practice

**Role Owner/Administrator**

Drove multi-site practice of multiple specialties in the office, hospital, ambulatory care setting. Multimillion-dollar operations and service lines. Oversaw all operations, budget development, accounts receivables, payroll, scheduling, HR management and trainings, governmental regulations and accreditation, data analysis and strategic planning of organization. Led contract negotiations with employees and insurance third party payers. Lead efforts to expand the group in all areas of operations and technological upgrades. Lead quality initiatives and customer satisfaction outcomes. Coordinated all GME and medical fellows, residents and medical students. In addition, was responsible for residency training, education and placement of all assigned students to the group from hospital sponsored programs and proper documentation of training involved for GME accreditation of sponsoring institutions.

# **Mount Sinai Icahn School of Medicine Faculty Practice: Brooklyn, NY Feb. 2014-Aug. 2016**

Faculty Practice Clinical Department of Orthopedic

**Role Affiliate Faculty Physician**

Lead the Clinical Startup of Podiatry for the orthopedic Department at this multi-group site faculty practice location. Lead the growth start up and growth of orthopedic/podiatric service line at this location. Treated patients in the office, ambulatory setting, performed surgeries and reconstructions where warranted, provided ER coverage and admitting and following patients in hospital when needed. Developed all templates for clinical documentation and established coding revenue lines, GME and regulatory accreditation for the department at this location. Responsible for all data analysis and revenue streams for this service line at this location. Also trained residents at the ambulatory and hospital settings and lectured at orthopedic department lecture series when scheduled.

# **SUNY DOWNSTATE, Brooklyn, NY May 2011-Sept. 2013**

Faculty Practice Clinical Department of Orthopedics

**Role Affiliate Faculty Physician Director of Podiatric Clinics**

Responsible for all clinical operations and staffing. Lead the Clinical Startup of Podiatry for the orthopedic Department at this multi-group site faculty practice location. Lead the growth start up and growth of orthopedic/podiatric service line at this location with 3 assigned residents sponsored by SUNY & New York College of Podiatric Medicine. Treated patients in the office, ambulatory setting, performed surgeries and reconstructions where warranted, provided ER coverage and admitting and following patients in hospital when needed. Developed all templates for clinical documentation and established coding revenue lines, GME and regulatory accreditation for the department at this location. Responsible for all data analysis and revenue streams for this service line at this location. Also trained residents at the ambulatory and hospital settings and lectured at orthopedic department lecture series when scheduled.

# **Long Island College Hospital, Brooklyn, NY March 2003-May 2011**

Faculty Practice Clinical Department of Orthopedics

**Role Affiliate Faculty Physician Director of Podiatric Clinics**

Responsible for all clinical operations and staffing. Lead the Clinical Startup of Podiatry for the orthopedic Department at this multi-group site faculty practice location. Lead the growth start up and growth of orthopedic/podiatric service line at this location with 3 assigned residents sponsored by the hospital and New York College of Podiatric Medicine. Treated patients in the office, ambulatory setting, performed surgeries and reconstructions where warranted, provided ER coverage and admitting and following patients in hospital when needed. Developed all templates for clinical documentation and established coding revenue lines, GME and regulatory accreditation for the department at this location. Responsible for all data analysis and revenue streams for this service line at this location. Also trained residents at the ambulatory and hospital settings and lectured at orthopedic department lecture series when scheduled.

# **New York College of Podiatric Medicine, New York, NY April 2005- Present**

Adjunct Clinical Faculty Department of Surgery

**Role Adjunct Clinical Instructor**

Clinical Adjunct Faculty Instructor for Department of Surgical Sciences for the College of Podiatric Medicine and Surgery.

# **Wyckoff Heights Hospital Affiliate of Weill Medical College Cornell, Brooklyn, NY July 2002-Dec.2012**

Adjunct Clinical Faculty Department of Surgery

**Role Adjunct Clinical Instructor**

Responsible for rounding on all podiatric services patients, teaching medical students and Residents at the hospital. Occasional grand round and providing clinical attending coverage for clinics and ER when scheduled. Responsible for Grand Rounds lectures and resident lectures on service when scheduled.

# **education**

**MBA,** Master’s in Business Administration in Healthcare Systems Management. SUNY-IT, Utica, NY. 2011-2013.

**DPM,** Doctorate in Podiatric Medicine and Surgery. New York, NY. 1996-2000.

**MT,** Bachelor of Science in Medical Technology. University Colorado School of Medicine. Denver, CO. 1995-1996.

**BA,** Bachelor of Arts in Philosophy. University of Colorado Boulder. Boulder, CO. 1993-1994.

**BS,** Bachelor of Science in Biology. Creighton University. Omaha, NE. 1987-1991.

# **FellowSHip**

# **Fellow AO/ASIF AO Trauma Foundation of America-Synthes Oct. 2003-Dec.2003**

USA AO Orthopedic Fellowship in Foot and Ankle Trauma and Reconstruction.

Assignment University Hospital Carl Gustav Department of Polytrauma and Orthopedics Reconstruction in Dresden Germany. Studied under world famous Professor Hans Zwipp, M.D. and was responsible for research, teaching and clinical or surgical treatments of all orthopedic trauma that was referred to the hospital. Duties included rounding, surgery, post-surgical follow-up, flight call in the field and more. Also involved with AO courses and teaching where required in hospital, city area or surrounding region.

# **residency**

**PSR12:** Podiatric Surgical Residency. Wyckoff Heights Medical Center Affiliate Weill Medical College Cornell University. Brooklyn, NY. Director Charles Lombardi. 2001-2002.

**PPMR:** Podiatric Primary Medical Residency. Wyckoff Heights Medical Center Affiliate Weill Medical College Cornell University. Brooklyn, NY. Director Charles Lombardi. 2000-2001.

# **internships**

**Microbiology:** St. Mary’s Corwin Hospital. Pueblo, CO. May 1996.

**Hematology/Blood Banking:** Denver Health & Hospitals. Denver, CO. June 1996.

**Chemistry/Toxicology:** Rose Medical Center. Denver, CO. July 1996.

# **Licenses**

* **New York: License # N005826** Issued July 6, 2001-Nov. 30, 2019
* **Florida: License # PO3848** Issued August 19, 2016 -March 31, 2019
* **United Kingdom: License # CH16726** Issued May 11, 2003-July 31, 2019
* **Colorado: License # 608** Issued Aug. 07, 2001-August 31, 2016 (Voluntarily inactivated due to cost)
* **New Jersey: License # 25MD00274400** Issued March 29, 2003-Sept .18, 2005 (Voluntary inactivated due to cost)
* **DEA Registration: BL7369033** Issued May 11, 2003-July 31, 2019.

# **boards/certifications**

**LEAN SIX Ơ:** Green Belt Certification AwardedatFL DOH Port Charlotte, FL. Certified 2017.

**FACHE:** Fellow American College of Healthcare Executives, Fellow Status Oct. 31, 2014.

**FABQAURP:** Fellow American Board of Quality Assurance Utilization Review Physicians Diplomate Cert # 97391 Issued Oct. 31, 2010-March 31, 2019.

**FAPWCA:** Fellow American Professional Wound Care Association. Diplomate Cert 03-740 Issued May 2003-May 2019.

**CHCQM:** American Board of Quality Assurance Utilization Review Physicians Diplomate Cert # 97391 Issued Oct. 31, 2010-March 31, 2019.

**Fellow AO/ASIF:** Fellow AO Trauma North America. Issued Dec. 23, 2003.

**ABMSP in Podiatric Medicine:** Diplomate Cert # PC09N0231 Issued March 17, 2009-March 31, 2024.

**ABMSP in Podiatric Surgery:** Diplomate Cert # PS10T0917Issued March 17, 2009-March 31, 2024.

**ASCP:** American Board of Clinical Pathologist. Issued Aug. 31, 1996.

**CLS(NCA):** National Certifying Agency for Clinical Laboratory Scientists Issued July 7, 1996.

**PMLEXIS:** Podiatric Medical Licensing Examination in States. June 12, 2001.

**NBPME Part II:** National Board Podiatric Medical Examinations. March 9, 1999.

**NBPME Part I:** National Board Podiatric Medical Examinations. July 9, 1998.

# **board appointments**

**American Board of Multiple Specialties in Podiatry: Board President.** April 2022 to present.

**American Board of Multiple Specialties in Podiatry: Board Member.** March 2022 to present.

**Health Trust. Physician Advisory Board Member: Consultant.** August 24,2021 to present

**Shorepoint Port Charlotte Medical Executive Board.** Secretary/Treasurer. Jan. 01, 2021 to Jan. 01, 2024.

**Shorepoint Port Charlotte Medical Executive Board.**  Member at Large. Jan.01, 2020 to Jan. 01, 2021.

**Shorepoint Punta Gorda Vice Chief of Staff.**  Jan 01, 2022 to present.

**Shorepoint Punta Gorda. Chief of Surgery & Medical Executive Board Member.** Jan. 01, 2020 to Present.

**Shorepoint Punta Gorda Medical Executive Board.** Board Member At Large. Jan. 01, 2019-Jan. 01, 2020.

**Charlotte County Medical Society:** Board Member at Large. Port Charlotte, FL. Sept. 2016-August 2017.

**Gulf Coast Partnership:** Board Member, Port Charlotte, FL. Aug 2016-March 2016.

**Physician Advocate for Drug Free Charlotte County.**  Member Physician Advisory Board. Sept. 2016-Present.

**Cardiac Research Institute Masonic Medical Research Laboratory:** Chairman Downstate Advisory Board. Oct 2012-Aug. 2015.

**NYCPM Alumni Board of Trustee:** Board Member, New York, NY. Jan. 2008-Jan. 2010.

**NY State Podiatric Medical Association:** Board Member Committee on Membership. March 2010-March 2011.

**Wyckoff Heights Medical Center Medical Staff Society Board:** Treasurer, Brooklyn, NY. Jan. 2012-Dec. 2013.

# **CIVIC board appointments**

City of Punta Gorda Board of Zoning Appeals. Chairperson July 2022 to present.

City of Punta Gorda Board of Zoning Appeals. Member. July 2017 to present.

# **committee appointments**

**Florida Podiatric Medical Association (FPMA) Public Affairs Committee Member.** Jan. 27, 2021- Jan. 2022.

**Fawcett Memorial Hospital. Credentials Committee Member.** Jan. 01, 2020 to present.

**Region 4 SWFL Consortia:** FL DOH SWFL health officers. Vice Chairman. Sept. 2017-March 2018.

**SUNY Downstate:** Ambulatory Care Committee Member. Brooklyn, NY. May 29, 2011-Sept. 23, 2013.

**Long Island College Hospital:** Ambulatory Care Committee Vice Chair. Brooklyn, NY. May 29, 2009-Sept. 22,2011.

# **academic appointments**

* **New York College of Podiatric Medicine (NYCPM):** Adjunct Clinical Faculty, Department of Surgical Sciences, New York, NY. April 2005-Present.
* **Mount Sinai Icahn School of Medicine:** Affiliate Physician Clinical Instructor. New York, NY. Feb. 2014-July 2016.
* **SUNY Downstate Health Science Center:** Clinical Assistant Professor. Brooklyn, NY. May 2011-Oct. 2017.
* **Long Island College Hospital:** Clinical Professor & Podiatric Director and Podiatric Surgical Instructor. Brooklyn, NY. May 2005-May 2011.
* **Wyckoff Heights Medical Center Affiliate of Weill Medical College Cornell:** Clinical Attending & Surgical Instructor. Brooklyn, NY. July 2002-Dec. 2012.

# **private corporate/governmental consulting**

* **Kerecis: KOL speaker.** July 2022- present.
* **Health Trust: Physician Advisory Board: Member Consultant.** August 24, 2021 to Present.
* **IPRO:** Podiatric Medical Reviewer. New York, NY. Feb. 2010-Feb. 2015
* **Medlink International EMR:** Member of Medical Advisory Board and Content Development. Ronkonkoma, NY Oct. 2010-Dec.2011.

# **publications**

* Prevalence of the Arcuate Artery: A Cadaveric Study of 72 Feet. JAPMA 91(6):300-305, 2001.
* Effects of Handedness & Postural Stance on Bilateral Stance. PMRSJNYCPM Vol 5(1) Spring-Summer 1999.
* Reliability of Relaxed Calcaneal Stance Position. Reliability Values in Children and Adults. JAPMA May 1999.
* Friction Blisters. PMRJNYCPM Vol 4(1) Spring-Summer 1998.
* Saturation Mapping of Ushers Syndrome Type II Ch. 1q. American Journal Human Genetics Supplement Vol. 49(4) Oct. 1991.

# **research**

* Cadaveric Study: Prevalence of the Arcuate Artery in 72 feet. New York, NY. 1998-1999. (Published)
* Effects of Handedness & Postural Stance on Bilateral Stance. New York, NY. 1998-1999 (Published)
* Clinical Study: Doppler Study of the Arcuate Artery A Branch Off Dorsalis Pedis. New York, NY. 1998-1999 (Not-Published)
* Reliability of Relaxed Calcaneal Stance Position. Reliability Values in Children and Adults. New York, NY 1998-1999. (Published)
* Boys Town National Research Hospital Human Genome Project Mapping Usher Syndrome Type II. Omaha, NE. 1988-1991. (Published)

# **presentations/posters**

* **Kerecis Speaker Engagement.** Port Charlotte FL. Jan. 25, 2023
* **Board Proposal for FQHC Expansion into Charlotte County.** FQHC Board Presentation in Sarasota, FL. Dec. 7, 2017.
* **Breaking the Chains of Addiction Expert Panel.** Port Charlotte Harbor Events Center, Port Charlotte FL. Sept. 22, 2017.
* **Health Department in Charlotte County.** Board of County Commissioners Presentation. Port Charlotte, FL. May 2017.**Presentations/posters (continued)**
* **State of Healthcare Economics for County.** Board of County Commissioners Presentation. Port Charlotte, FL. May 2017.
* **Bone Tumors of the Foot & Ankle.**  Mount Sinai Resident Lecture Series Department of Orthopedics. New York, NY March 1, 2016.
* **Adult Ankle Fractures Classification & Treatments.** Mount Sinai Resident Lecture Series Department of Orthopedics. New York, NY March 1, 2016.
* **Pediatric Orthopedic Grand Rounds Lecture.** Wyckoff Heights Medical Center Affiliate Weill Medical College Cornell. Brooklyn, NY. Aug. 23, 2012
* **Cadaveric Study: Anatomical Variants of Arcuate Artery: Branch off the Dorsalis Pedis**. Presented at American College Foot & Surgeons Annual Meeting, Los Angeles, CA. Feb. 1999.

# **institutions granting previlages**

* **Fawcett Memorial Hospital.** Port Charlotte, FL. August 2018-Present.
* **Shorepoint Port Charlotte Hospital.** Port Charlotte, FL. July 2018-Present.
* **Shorepoint Punta Gorda Hospital.** Port Charlotte, FL. July 2018-Present.
* **Mount Sinai Hospital.** New York, NY. Feb. 2014-July 2016.
* **Brooklyn Hospital Medical Center.** Brooklyn, NY. Oct. 2013-Dec. 2015.
* **SUNY Downstate Health Science Center.** Brooklyn, NY. May 2011-Oct. 2016.
* **Wyckoff Heights Medical Center.** Brooklyn, NY. July 2002-Aug. 2016
* **Cobble Hill Nursing Home.** Brooklyn, NY. Nov. 2010-August 2016.

# awards/honors

* **Florida Tax Watch:** FL DOH Prudential Productivity Award Charlotte County. Safe Kids Program 2017.
* **FL DOH:** Charlotte County Platinum Achievement Award of Immunization Excellence Bureau of Epidemiology. 2017.
* **FL DOH:** Healthiest Weight Program Award for Charlotte County. 2017
* **Consumer Research Council Award** for America’s Top Podiatrist. Oct. 2013
* **Consumer Research Council Award** for America’s Top Podiatrist. Oct. 2012
* **New York City Council Citation for Good Citizenship.** Howard Beach, NY March 2010.
* **Borough Queens Office of President Certificate of Appreciation Hon. Helen Marshall.** Howard Beach, NY. March 2010.
* **NY Senate Proclamation: Hon. Joseph Addabbo.** Howard Beach, NY March 2010.

# awards/honors continued

* **Associazione Castelvetano D’America Lifetime Achievement Award** 21st Annual Dinner. Howard Beach, NY. March 2010.
* **Manchester Who’s Who Among Executives & Professional Directors in Pathology & Healthcare.** April 2006
* **NYCPM: Phi Mu Delta (National Honor Society in Podiatric Service)** New York, NY. Graduation 2000.
* **NYCPM: Award Outstanding Service to Podiatric Medical Review.** New York, NY. Graduation 2000.
* **NYCPM: Awarded Writers Certificate Award.** New York, NY. Graduation 2000.
* **NYCPM: Awarded Clinical Excellence in Orthopedics.** New York, NY. Graduation 2000.
* **University Colorado School Medicine Medical Technology Program Outstanding Student in Clinical Rotations.** Denver, CO. Graduation 1996.
* **Creighton University Research Honors.** Omaha, NE Graduation 1991.
* **Phi Sigma Tau Life Member** National honor society in Philosophy. Omaha, NE. May 1990.
* **Creighton University Campaign Scholarship**. Omaha, NE. 1987-1991.
* **Creighton University Deans List**. Omaha, NE. 1987-1989.

# **societies**

* Will provide a listing as needed upon request.

# **other skills**

* Police Surgeon: Fraternal Order of Police & New York State Troopers Association.
* Speak Italian and Spanish.
* Computer skills

# **references**

* Will provide as needed upon request.